



*The 8th Annual Concordia University Wisconsin
Interprofessional Conference*

Friday, January 15, 2021

Bridging the Gap: Use of Telehealth to Meet the Needs of our Patients through Collaborative Care

Concordia University Wisconsin (CUW) would like to invite you to attend the eighth annual CUW Interprofessional Conference.

Speakers from Physical Therapy, Physician Assistant Studies, Pharmacy, Social Work, and Speech-Language Pathology will be providing sessions on inter-professional topics. The purpose of the conference is to “give back” to the community for supporting our students by providing quality continuing education at a reasonable cost.

Conference Website: www.cuw.edu/HPConference

To Register: <https://emsweb.cuw.edu/EmsRegics/RSForm.aspx?data=hHr80o3M7J6BXYE7Z7fPBA%3d%3d>

Conference Fees:

Community Member-**\$70.00**; Alumnus-**\$50.00**;
Past/Present Clinical Instructor of CUW Student-**\$45**;

Please email any special needs you may have to lois.harrison@cuw.edu, so we may provide accommodations.

Our refund and complaint policies can be found at: <http://www.cuw.edu/HPConference>

Content is awaiting approval from ACPE, NASW and WPTA for continuing education credits.

Certificate of attendance will be provided.



Concordia University
Wisconsin School of
Pharmacy is accredited
by the Accreditation Council
for Pharmacy Education
as a provider of continuing
pharmacy education.



**ASHA CE
APPROVED PROVIDER**

Concordia University, Wisconsin,
School of Health Professions

Intermediate Level
0.60 ASHA CEUs



LEARNING OBJECTIVES

1. Demonstrate knowledge of telehealth as a model of care delivery.
2. Explore successes and barriers in utilizing telehealth to provide care to patients.
3. Develop awareness of how legal, regulatory and policy considerations can affect telehealth practice.
4. Summarize best practices for a telehealth program.

CUW Interprofessional Conference Schedule 2021



8:00am-8:30am

A Tribute to Dr. Martin Luther King Jr.: Relevant Then and Relevant Now!

Dr. Darrell L. Williams Dr. Darrell L. Williams is currently the Administrator of the Division of Wisconsin Emergency Management (WEM) for the State of Wisconsin.

Morning Session

S1: Keynote Address: Mary Ellis, MD
Providing Quality Patient Care in the Era of Telehealth Utilization: Bridging Gaps in Healthcare Delivery
8:30am-9:30am

BREAK 9:30-9:40

S2: Legal/Regulatory: Betsy Winga, MD
Simplicity Defined: The Challenges of Telehealth Rules and Regulations
9:40am-10:10am

S3: Pollyanna Kabara, Ed.D., MPAS, PA-C
Up Close and Personal: Connecting with Patients via Telehealth
10:10am-11:10am

BREAK 11:10-11:20

**S4: Scot Godager, MPT;
Brittany Kennedy, PT, DPT, NCS**
ZVAMC Outpatient Therapy: Providing Virtual Care
11:20am-12:20pm

LUNCH 12:20-1:00

Afternoon Session

S5: James Lokken, Pharm.D., M.S., M.Ed., BCACP
Developing a Remote Connection: Delivery of Comprehensive Medication Reviews Via Telepharmacy
1:00pm-2:00pm

S6: Jennifer Parra Nelsen, MA, LPC
Treating Trauma Virtually: Providing Effective Treatment Interventions and Creative Safety Planning during this Isolating Time
2:00pm-3:00pm

BREAK 3:00-3:15

**S7: Angela D. Haendel, PhD, CCC-SLP
Erin Regis Bailey, MS, CCC-SLP**
From Novice to Expert: SLP Telepractice from 2 Lenses
3:15pm-4:15pm

S8: PANEL DISCUSSION/Q&A FORUM
4:15pm-4:45pm; Wrap up 4:45-5:00pm

To obtain CPE credit, pharmacist and pharmacy technician attendees must complete the post-activity self-assessment questions and evaluation, which will be provided via email after the event. Please return to Melissa.theesfeld@cuw.edu

For SLPs to obtain ASHA CEU's, attendees must complete the post-activity self-assessment questions and evaluation, which will be provided via email after the event. Please return to Kristin.maas@cuw.edu Partial Credits may also be obtained.

Certificates of participation indicating CEUs for all other attendees will be emailed once the course and session evaluations are completed and returned. Partial Credits may also be obtained.

WELCOME TO THE 8TH ANNUAL CONCORDIA UNIVERSITY WISCONSIN INTERPROFESSIONAL CONFERENCE

*This year's virtual conference begins with a tribute to Martin Luther King Jr.
and a keynote address.*

MLK Tribute - A Tribute to Dr. Martin Luther King Jr.: Relevant Then and Relevant Now! **(8:00am—8:30am)**

By Dr. Darrell L. Williams

Disclosure: Registration fee waived. Financial Disclosure: None; Non-Financial Disclosures: None



Dr. Darrell L. Williams is currently the Administrator of the Division of Wisconsin Emergency Management (WEM) for the State of Wisconsin. WEM is the lead state agency charged with coordinating the state's planning, preparedness, mitigation, response and recovery efforts for natural and man-caused disasters. Prior to his appointment by Governor Tony Evers, he served as the Interim Superintendent of Schools in Beloit, WI and the previous "Turn Around" Principal in Milwaukee Public Schools where he selected as 2013 National Principal of the Year by the National Alliance of Black School Educators. Dr. Williams is an avid writer whose work can be found on-line. In addition to his 25+ years in education, Dr. Williams retired at the rank of Major after 29 years of military service and two combat tours in Iraq and Afghanistan—where he was awarded the Bronze Star Medal and the Purple Heart Medal.

Session Descriptions

Morning Sessions

S1: Keynote Address: Providing Quality Patient Care in the Era of Telehealth Utilization: Bridging Gaps in Healthcare Delivery

1 Hour (8:30am—9:30am)

By Mary Ellis, MD

Disclosure: Registration fee waived. Financial Disclosure: None; Non-Financial Disclosures: None

Telehealth utilization has become an increasingly popular platform for conducting health care visits. The current pandemic has presented opportunities for many clinicians to experience this modality of care. In this lecture, we will explore the elements of a modern telehealth program, the technology, and the successes and barriers to conducting visits. We will explore evolving payor and regulatory guidelines that affect telehealth reimbursement. We will highlight best practices and examples of innovative programs in telehealth.

S2: Legal/Regulatory — Simplicity Defined: The Challenges of Telehealth Rules and Regulations.

.5 Hours (9:40am – 10:10am)

By Betsy Winga, MD

Disclosure: Registration fee waived. Financial Disclosure: None; Non-Financial Disclosures: None

The COVID-19 pandemic advanced the application of telehealth at an unimaginable rate. Lawmakers intended to make provision of telehealth simple for health care organizations but the state-managed regulations created a complicated matrix to manage. Multi-state organizations, such as Advocate Aurora Health, faced many difficulties traversing this new world, and the speaker will share some lessons learned with the audience.

S3: Up Close and Personal: Connecting with Patients via Telehealth

1 Hour (10:10 am – 11:10am)

By Pollyanna Kabara, Ed.D., MPAS, PA-C

Financial Disclosure: Receives a salary from Concordia University Wisconsin. Registration fee waived. Non-Financial Disclosures: None

The COVID-19 pandemic has been a catalyst for the use of telehealth, allowing patients to interact with a healthcare provider from the comfort of their home. Telehealth increases access to healthcare, though also presents challenges for patients and providers. Successful telehealth requires effective communication and knowledge of technology.

S4: ZVAMC Outpatient Therapy: Providing Virtual Care

1 Hour (11:20 am – 12:20pm)

By Scot Godager, MPT; Disclosure: Registration fee waived. Financial Disclosure: None; Non-Financial Disclosures: None

And Brittany Kennedy, PT, DPT, NCS; Disclosure: Registration fee waived. Financial Disclosure: None; Non-Financial Disclosures: None

Closing OP Therapy Clinics at the ZVAMC in response to the COVID pandemic created a unique challenge to providing therapy services. The ZVAMC OP Therapy Department remained committed to providing essential therapy services to veterans and adapted to the challenge by utilizing technology and providing therapy services virtually.

Afternoon Sessions

S5: Developing a Remote Connection: Delivery of Comprehensive Medication Reviews Via Telepharmacy.

1 Hour (1:00 pm – 2:00pm)

By James Lokken, Pharm.D., M.S., M.Ed., BCACP

Financial Disclosure: Receives a salary from Concordia University Wisconsin. Registration fee waived. Non-Financial Disclosures: None

ASHA CEUs are not eligible for SLP's for this lecture.

The presentation will address practical considerations for delivering comprehensive medication reviews to high-risk Medicare Part D patients within the context of a rural setting.

S6: Treating Trauma Virtually: Providing Effective Treatment Interventions and Creative Safety Planning During this Isolating Time

1 Hour (2:00pm – 3:00pm)

By Jennifer Parra Nelsen, MA, LPC

Disclosure: Registration fee waived. Financial Disclosure: None; Non-Financial Disclosures: None

Treating Trauma and those suffering from PTSD is a difficult and painful process for patients. The therapist role is to support, guide and monitor effective treatment, provide empathy, and ensure safety throughout the process. The transition to telehealth has created unique barriers and creative opportunities during this extraordinary time.

S7: From Novice to Expert: SLP Telepractice from 2 Lenses

1 Hour (3:15pm – 4:15pm)

By Angela D. Haendel, PhD, CCC-SLP

Financial Disclosure: Receives a salary from Concordia University Wisconsin. Registration fee waived. Non-Financial Disclosures: None

and By Erin Regis Bailey, MS, CCC-SLP

Financial Disclosure: Receives a salary from Concordia University Wisconsin. Registration fee waived. Non-Financial Disclosures: None

This presentation will provide an overview of telepractice as it relates to the scope of practice of Speech-Language Pathologists. One presenter has over 11 years of telepractice experience, whereas the other has one semester of experience. The presenters will approach the topics of current technology, high quality practice and ethical issues that may arise through these 2 different lenses. Case-studies will be used to highlight effective telepractice procedures, its successes and failures.

S8: Panel Discussion/Q&A Forum

.5 Hours (4:15pm – 4:45pm)

Panel/forum will be made up of conference speakers

Financial Disclosure: University faculty receive a salary from Concordia University Wisconsin. Registration fee waived. Non-Financial Disclosures: None

Wrap Up

(4:45pm – 5:00pm)

Thank you for joining us!
Please come again next January!